## APPENDIX A – COURSE SYLLABI

- 1. <u>Course number and name</u>: Quality Control in Engineering–0905583
- 2. Course Prerequisite: ChE 0915481,0905302
- 3. <u>Credits, contact hours, and categorization of credits in Table 5-1</u> (math and basic science, engineering topic, and/or other): (3 Cr. Required Course)
- 4. <u>Syllabus URL</u>: <u>http://elearning.ju.edu.jo</u>
- 5. <u>Instructor's or course coordinator's name</u>: Dr. Ali Khalaf Al-Matar. Office: ChE307, Telephone: 06/5355000 ext 22890, Email: <u>aalmatar@ju.edu.jo</u>.
- <u>Textbook, title, author, and year</u>: Douglas C. Montgomery, Introduction to Statistical Quality Control, 6th edition, John Wiley & Sons, 2008. (ISBN: 978-0470233979).
  - a. Eugene L. Grant and Richard S. Leavenworth, Statistical Quality Control, 7th edition, McGraw-Hill Book Company, 1999. (ISBN: 0-07-116320-4).
  - b. ISO web site.
- 7. <u>Live stream platform</u>: Microsoft Teams

Live Stream URL: <u>https://web.microsoftstream.com/video/e671b758-d51c-4d1e-8f8a-305a705cb387</u>

YouTube: <u>https://www.youtube.com/channel/UC2aLJ\_dDpSM-pQjuOh1R9cw</u>

## 8. <u>Specific course information</u>

<u>Catalog description</u> (2019 ChE Curriculum): Quality improvement; its importance, dimensions and costs. Statistical quality control: basic statistical tools, control charts (x-bar, S, and charts), analysis of charts, process capability. Principles of TQM and trend in quality management. The IOS model and its requirements and specifications, and ISO application.

- a. **<u>Prerequisite</u>**: ChE 0915481,0905302
- b. Indicate whether a required, elective, or selected elective (as per Table 5-1) course in the program: elective course.
- 9. <u>Specific goals for the course</u>
  - a. Specific outcomes of instruction (e.g. The student will be able to explain the significance of current research about a particular topic.)
    - i. Students will be able to understand and define the modern definitions of quality and its dimensions.
    - ii. The student will have a basic understanding and knowledge of the DMAIC process: Define Measure, Analyze, Improve and Control.
    - iii. The students should be able to carry out a basic application of the DMAIC process.
    - iv. Students will be able to define the control limits (UCL, CL and LCL) for a given process data as well as interpret them.
    - v. Students will be able to generate control charts for a given process.
    - vi. Students will be able to interpret results of process capability analysis.

- vii. Students will have basic knowledge and understanding of quality systems pertinent to the chemical industry e.g., ISO 9000, 14000 and 18000 and six sigma.
- 10. <u>Explicitly indicate which of the student outcomes listed in Criterion 3 or any</u> <u>other outcomes are addressed by the course.</u>
  - a. An ability to recognize ethical and professional responsibilities in engineering situations and make informed judgments, which must consider the impact of engineering solutions in global, economic, environmental, and societal contexts. [4]
  - b. An ability to function effectively on a team whose members together provide leadership, create a collaborative and inclusive environment, establish goals, plan tasks, and meet objectives.[5]
  - c. An ability to acquire and apply new knowledge as needed, using appropriate learning strategies. [7]

## 11. Brief list of topics to be covered:

- a. Quality improvement; its importance, dimensions and costs
- b. Statistical quality control: basic statistical tools, control charts (x-bar, S, and R charts), analysis of charts, process capability.
- c. Principles of TQM and trends in quality management.
- d. The ISO model and its requirements and specifications, and ISO application to the chemical industry including brief overview of ISO 9000, 14000 and 18000.